

731 or # 3. All Inclusive privileges till 00:00, any beverage facilities after this time till 10:00 will be against extra charge (except water & hot drinks as coffee, tea & hot chocolate). All Bars are self-service.Dress codeWe kindly request you not to wear swimming costumes in the Lobby & Reception area or in the restaurants during the meals and no slippers, shirts without sleeves or shorts during the dinner.Signature on ChecksKindly be informed that in case you sign any check it will be automatically charged to your bill.Exchange Service:ATM machine is available at the reception lobby 24 hours.Guest Experience CenterAny maintenance order, room service order or special requests in your room please dial Ext #731 or #3Spa & WellnessSPA open from 10:00 till 19:00 against extra charge. For more info kindly contact the Spa Center Ext:807. (Age: 16- with prior reservation and non-transferable). Sauna, Steam Bath & etc. (chargeable, with prior reservation, Age: 164Gym (16 +)From 08:00 till 20:00 (Free of Charge). It is not allowed to use the GYM without sport shoes. For more info please contact the GYM, Ext: 836Baby SittingAgainst extra charge upon availability with prior reservation one day in advance. Please contact the Reception Desl #3,		Royal Makadi Resort
NO Late dimmer from 22:00 ill 00:00 All drinks hot & cold are available on all inclusive basis. Exc. 780 All drinks hot & cold are available on all inclusive basis. Exc. 780 All drinks hot & cold are available on all inclusive basis. Exc. 780 All system expired at the checkout date at 1:200 pm afternoon. All Inclusive. Privileges You may eriory your select. All-hotsive privileges arraining from the arraining day utili diparture day. The official Check in time is 1:400. Acknobic drinks are served from 184. All-inclusive privileges ill midnight 00:00, any beerings faiting after this time till 10:00 an. will be againt excr. Anarge. (No alcoholic drinks areas are considered as annohing areas. Pressing: We hind regress you not to were shorts. Seevels shorts and subgers in the restaurant drinks grout function of the instaurant there is your function of the instaurant there is your function of the instaurant shorts. Seevels on the to were shorts. Seevels and shorts and shorts in the order and a well consume from food and beverages and file is day use or beach use, so it will be extra charge according to the hotels' rules. Freese contact the restaurant is find to xit's you will not beach it will be against excr. Anarge will consume from food and beverages and file is day use or beach use, so it will be extra charge according to the hotels' rules. The asset is the ada the streng of the states are into the streng transmitter. Basilico & Bedouin & Hanzohus & With reservation will be cancelld From 20:15 pm Area 1:15 Minutes delay the reservation will be cancelld More Carls From 20:15 pm Areare 1:200 iiil 1:700 From 20:16 iil 1:700	Shahrzad Main Restaurant:	
SMOKING All drinks hot 2 cold are available on all inclusive basis. Ext. 780 All System registed at the checkour date at 12:00 mu afternoon. Kindly be informed that as per hotel policy, it is not allowed to take any food or drink out of the restaurant In reace your would like to do so it will be charged on your room bill, all Goom Service All Inclusive Privileges Your may enjor your select All -focusive privileges starting from the arrival day until 6000, any beerage facilities after this time till 10:00 ann, will be against coras charge. (No alcoholic drinks served from 06:00 dri 10:000. Bressing: As per the policy of the hotel, all indivor areas are coras charge. (No alcoholic drinks served from 06:00 drinks areas. SciPacy Vetenta Pub). Outdoor areas are charge due on volta you will consume from food and beerges and if is day use or bachu use, so it will be extra charge according to the hotels 'rules. Please cording to the hotel' rules. Please cording to the hotel's rules. Please co		Breakfast from 07:00 till 10:30 & Lunch from 12:30 till 14:30 & Dinner from 18:30 till 21:30
Al System expired at the checkout date at 1200 pm afternoon. Kindy be informed that a per holes ploty, its not allowed to take any food or drink out of the restaurant. All Inclusive Privileges You may enjoy your select All Holeska privileges staring from the arrival day until departure day. The official Check In time is 140.0. Alcoholic drinks are served from 184. All-inclusive privileges till midipt 0000, any beerage fictilies after this time till 1000 an. who heads that charge. (No alcoholic drinks served from 66:00 at 1000). Nome of the policy of the hotel, all indoor areas such as Restaurants. Bars, Lobby, Reception, Rooms, Spa, Gym & ect are Monomoting areas. (Except Victoria Pub). Outdoor areas are considered as anoting areas. Dresslarge We kindy request you not to wear swimming consumes in the Lobby and Reception and as smooting areas. Dresslarge We kindy request you how how and with the algoins extra charge due to what you will consume from food and beerages and if its day use or beach use, so it will be extra charge according to the hotels' rules. Please contract the reception for assistant. Basilico & Bedouin & Hanzokus? Wire reservation boffore through the touch screen beside the front desk in advance. Or through QR Scanner by your relephone mobile, or through this link. Notica & Endo To get the menu of Drinks or Food please scan the QR code which is located at each Bar & Restaurant (Sea Food) All Cracte Prom 20:15 pm After 15 Minates delay the reservation will be cancella To get the menu of Drinks or Food please scan the QR code which is located at each Bar & Restaurant (Sea Food) <th>NO 🔨</th> <td>Late dinner from 22:00 till 00:00</td>	NO 🔨	Late dinner from 22:00 till 00:00
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#3,	Baby Sitting	Against extra charge upon availability with prior reservation one day in advance. Please contact the Reception Desk
<u>Tenants</u> The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third	Tenants	The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third
Parties, such as hotel tenants (shops, water sport centers, sport activities etc.)		
Kids Club opening hours: 09:00 till 22:00 , For more information please contact the reception. Ext. # 3	Kids Club	Kids Club opening hours: 09:00 till 22:00 , For more information please contact the reception. Ext. # 3



	Royal Makadi Resort
SUNRISE APP QR Code:	Please scan this QR code to open the Sunrise App to explore all hotel facilities:
<u>Key System</u>	Please keep it away from mobile phone or water otherwise the magnetic key will not work. Please return the key card back to reception upon Check-out. As we are an environmentally aware hotel, please don't leave your key in the power saver while you are not in the room.
Food Allergy	If you have any food allergies or dietary restrictions kindly contact Guest Experience Team or Reception.
Room Cleaning Time	Daily Room Cleaning Time: from 09:00 till 17:00. If you prefer a special time, please call #0. Kindly note that if your safe box is open, we will not be able to clean the room.
Red Flag	To enjoy your day without interruptions, you are kindly requested to put the red flag on your umbrella. The red flags are available at the Towel Centre.
Topless	It is not allowed for ladies to stay topless in the beach or pool area.
<u>Tennis Court:</u>	Open from 08:00 till 17:00. Floodlight is available against extra charge 10 Euros per hour from 17:00 till 20:00. Please contact reception for equipment
Swimming Pools Activities:	(Main pool, family pool, Hydro Pool, Aqua pool,), on Yearly basis, from 01st of Nov till 31st of April we have Heated Pools are: sports pool, Family kids pool with children slides, Aqua park pool & Kids Club pool. Kindly be advised that it is not possible to reserve sun beds at the pools and at the beach. Aqua Park operation from 10:00 till 12:00 & from 14:00 till 16:00.
Umbrellas, Sunbeds & Beach	Open time from 08:00 am till sunset. Are free of charge around the swimming pools and at the beach
Towels:	area and no reservation is requested. Please don't reserve any sun beds and leave them unattended till 08:00 am. Kindly be informed that upon check in you will receive one towel card for each person & you can change it vice versa from the Towel Center by the beach or the pools. you have to return all the beach towel cards to Reception upon Check-out. The cost for one beach towel in case of lost or damaged is 200 le.
Telephone Calls:	To access an international direct line from your room, please dial 9 + 00 + Country Code + City Code and then subscriber number. Kindly note that each call ringing more than 30 seconds will be charged at the minimum rate of I minute, even if the call is not been answered, one minute costs 02 Euros. To call another room, please call 5, then the room number
Wake up Call & B.Boxes :	For Wake up call please contact the reception and for Breakfast Boxes please contact reception to reserve maximum 20:00 .
Laundry:	For information please dial 851 (payment at the Reception upon check out). Please use the laundry requisition in your wardrobe.
Housekeeping:	The normal cleaning time for your room is from 08:00 till 17:00, depending on our schedule. If you prefer a certain time please contact Ext: 851
<u>Mini Bar:</u>	The Mini-Bar will be filled upon arrival and once per week of stay with soft drinks. If you request an additional refill, this will be extra charged. 2 small mineral water will be refilled free of charge on a daily basis.
<u>Safe Box :</u>	Available at your room free of charge. You can find an instruction paper in your language on top of the safe, kindly leave your safe door open upon check out. The Management of Sunrise Select Royal Makadi takes no responsibility for valuables left in your room (items not deposited in the safe).
Doctor & Pharmacy: NO SMOKING S	The clinic is open from 10:30 till 12:30 and from 18:300 till 20:30. The Doctor is available 24 hours (for emergency please call # 3). Ext: 808 Doctor Service is against Extra charge. In case of any covid-19 symptoms, please stay in the room and call the reception immediately. The parmacy is located on the right side of the beach and opned from 10:00 till 22:00 (against extra charge)
Limousine Service:	Please contact the Limousine desk for price list.
<u>Check Out:</u>	Please let us know under the telephone number #730 when we can pick up your luggage one day before your check out. Kindly note that the maximum check out time is 12:00 noon and settle your account if you have any extras to pay. If you would like to stay in the room longer, please contact us, according our availability. It will be extra charged. For more information please contact the Reception. Ext: 3
Payment:	You have the possibility to choose either to pay cash or to pay by credit card (American Express, Visa, Master, and Maystro). Kindly be noted that we accept \$ usd notes as copy of 2007, in case there is any cut at forgein curency notes will not be accepted.
Local legislation	The Health & Safety Standards and Regulations in Egypt may not be the same as in your country of Residence.
<u>Club Car</u>	If you need any help please contact number 0.
<u>Roof Top:</u>	It is not advised to enter the roof top. Any damage or accident will be on your own risk. The hotel management will not resume and responsible for claims.

Please be advised that it is not recommended to bring food, fruits, drinks and water from outside the Resort for safety Reason Please be informed that you have to contact Reception in case you will have visitors from outside, as extra charge will be added to your bill.